

To: All Parents/Carers of Students in Years 7-13

Our ref: 87302315

31 August 2022

Dear Parent/Carer

**Re: SIMS Parent App**

I am writing to let you know about the Sims Parent App, our online system that provides parents, carers and students with personalised school data direct to your device or desktop.

The information held here at school that the SIMS Parent app will allow you to access includes:

- Attendance records
- Achievement reports
- Summary of any personal information held by the school
- School timetable

Through the course of the year, the app is updated to help you monitor and support your child. When we publish any of our school reports, you will be able to access them through the app safely and securely, as soon as they are published. It will also allow you to keep the school updated with any changes in your details, through the data collection feature.

Parents and carers of students in Years 8 to 13 will hopefully be familiar with SIMS Parent. For those who are new to the school, as well as for parents and carers of Year 7, the app can be downloaded from the App Store or from Google Play by searching for SIMS Parent or SIMS Student.

Included below is a link to instructions for registering and downloading both the Parent and Student app. We will shortly send you an email to register for the app, the email will come from [noreply@sims.co.uk](mailto:noreply@sims.co.uk). If your email does not arrive, please check your junk or spam folder.

You can use an existing Microsoft (including Office 365), Google, Facebook and Twitter account to register, which means you do not need to remember another password. If you do not wish to use an existing account you can create a free Microsoft or Google account. If you have any queries or issues registering please do not hesitate to contact the IT Support team by email at this address: [it.helpdesk@southhunsley.org.uk](mailto:it.helpdesk@southhunsley.org.uk). Please mark the subject as 'SIMS App'.

Yours faithfully



Barry Gray  
**Deputy Headteacher**

## Instructions

[https://customer.support-ess.com/csm?id=kb\\_article\\_view&sysparm\\_article=KB0035995&sys\\_kb\\_id=b93e4ea31bb870507c9fed79b04bcb41&spa=1](https://customer.support-ess.com/csm?id=kb_article_view&sysparm_article=KB0035995&sys_kb_id=b93e4ea31bb870507c9fed79b04bcb41&spa=1)

*Please note some users have experienced a blank page when registering, this has been fed back to SIMS but if you **do** get a blank screen the registration may still have successfully gone through. Please proceed to download the app and login with the account you registered with. You could also login into <https://parent.sims.co.uk> to check your account has registered*